

Services for Individuals in Southwest Virginia

An Overview



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Facts about Employment First

Employment in the general workforce is the first and preferred outcome in the provision of publicly funded services for all working age citizens with disabilities, regardless of level of disability.

-The National Association of People Supporting Employment First

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Facts about Employment First

► Employment First Promotes:

1. Choice
2. Inclusion
3. Real work for real pay
4. Dignity
5. Advocacy

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Facts about Employment First

- Rehab professionals must give their clients the opportunity to pursue competitive employment before any other service can be offered
- Employment First benefits people, families, employers, and communities
- It is proven that people with disabilities can work inclusively within the general workforce earning minimum wage or higher
- All citizens, regardless of disability, have the right to pursue the full range of available employment opportunities, and to earn a living wage in a job of their choice, based on their talents, skills, and interests - APSE

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Facts about Employment First

- ▶ It is the intent of Employment First to assist employees with disabilities to be all they can be and reach their fullest potential. -Ed Turner

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Department for Aging and Rehabilitative Services: Employment Help

- ▶ **Vocational Rehabilitation** - Helps people with disabilities prepare for, locate and maintain long-term, meaningful employment
- ▶ **Youth in Transition** - Provides services to assist youth with disabilities with the transition from school to work

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Department for Aging and Rehabilitative Services: **Employment Help**

- ▶ **Career Pathways for Individuals with Disabilities** - Connects individuals with disabilities to training programs for high-demand jobs
- ▶ **Wilson Workforce Rehabilitation Center** - Rehabilitation Center that provides various training programs and credentials to enhance career opportunities
- ▶ **Business Services** - Helps businesses with recruiting, screening training, and retention

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Department for Aging and Rehabilitative Services: **Disability Services**

- ▶ **Assistive Technology** - DARS provides assistive technology to be used to increase, maintain, or improve functional capabilities.
- ▶ **Brain Injury Services** - DARS provides resources for information about brain injuries.
- ▶ **Community Rehabilitation Case Management Services** - Assists individuals to build a quality of life of their choosing through self-direction, support, and community resources

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Department for Aging and Rehabilitative Services: Disability Services

- ▶ **Independent Living** - Work with individuals to promote leadership in independence as well as with local communities to remove barriers to independence
- ▶ **Personal Assistance Services** - A range of services provided which are designed to assist an individual with a disability to perform daily living activities on or off the job
- ▶ DARS provides a variety of services. Some have a cost and some do not. Your DARS Counselor will work with you to determine if you are eligible for services and if those services will cost you anything.

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Department for Aging and Rehabilitative Services: Disability Services Eligibility Criteria

- ▶ You have a physical, mental, or emotional disability; and
- ▶ This disability is keeping you from working; and
- ▶ You want to work and you think DARS services can help you, and
- ▶ You are in Virginia (living, working, or moving here), and
- ▶ DARS certifies that there is a good chance that DARS vocational rehabilitation services will result in your employment.

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Department for Aging and Rehabilitative Services: Southwest Office Locations

► Abingdon office

Primary office contact: Lori Bevins

207 Abingdon Place

Abingdon, VA 24211

Phone: (276) 676-5565

Areas served:

Washington, Smyth

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Department for Aging and Rehabilitative Services: Southwest Office Locations

► Christiansburg Office

Primary office contact: Nora Tucker

Suite 102-B 8 Radford Street

Christiansburg, VA 24073

Phone: (540) 381-7122

Areas served:

Giles, Floyd, Pulaski, Montgomery

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Department for Aging and Rehabilitative Services: Southwest Office Locations

► Norton Office

Primary office contact: Lori Bevans
949 Park Avenue SW
Norton, VA 24273
Phone: (276) 679-2262
Areas served:
Buchanan, Dickenson, Lee, Scott, Wise

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Department for Aging and Rehabilitative Services: Southwest Office Locations

► Pounding Mill Office

Primary office contact: Whitney Church
Suite 2 113 Short Street
Pounding Mill, VA 24637
Phone: (276) 963-1028
Areas served:
Tazwell, Bland, Russell

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Department for Aging and Rehabilitative Services: Southwest Office Locations

► Wytheville Office

Primary office contact: Nora Tucker

800 E. Main Street Suite 160

Wytheville, VA 24382

Phone: (276) 228-2108

Areas served:

Wythe, Grayson, Carroll

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Department for Aging and Rehabilitative Services: Southwest Office Locations

► Southwest District Office

Primary office contact: Cynthia Matney

207 Abingdon Place

Abingdon, VA 24211

Phone: (276) 596-5163

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Employment Service Organizations: How ESOs can Lead You to the Perfect Career

- ▶ Organizations which provide vocational rehabilitations services to individuals with disabilities
 - ▶ Pre-Employment Transition Services (Pre-ETS)
 - ▶ Situational Assessment
 - ▶ Job Development
 - ▶ Job Site Training
 - ▶ Follow Along
 - ▶ Post Employment Services

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Employment Service Organizations

- ▶ Post Employment Transition Services
 - ▶ Job exploration counseling
 - ▶ Work-based learning experiences
 - ▶ Counseling on opportunities for enrollment in comprehensive transition or post-secondary education programs
 - ▶ Workplace readiness training
 - ▶ Instruction on self-advocacy

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Employment Service Organization: Situational Assessment

- Situational assessments offer a consumer the opportunity to perform job tasks in real work environments under real work conditions. Participation in a variety of situational assessment situations across work settings may provide insight for the consumer into her or his employment preferences. A variety of job types should be explored, and the consumer's reaction to each recorded to compare which may be her or his most preferred job type.

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Employment Service Organizations: Job Development

- Job development is a person centered process in which the Employment Specialist identifies the consumer's skills, abilities, likes, dislikes, etc. and assists the consumer with locating a position that fits their unique needs.

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Employment Service Organizations: Job Site Training

- ▶ An Employment Specialist will ensure that support services cater to the personalized needs of the business. Customized services are provided to ensure the employee is meeting the company expectations and production standards. Also, job training is provided if needed. A coach can help identify effective accommodations, including individualized job skills training.

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Employment Service Organization: Follow Along

- ▶ Once a consumer has reached stability, the Employment Specialist will make at least two contacts a month to ensure both the consumer and the employer continue to report satisfaction.

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Employment Service Organization: Post Employment Services

- If an issue arises on the job site, new tasks are introduced, or there are significant changes at the job site, the Employment Specialist can provide additional training to ensure the consumer continues to maintain stability.

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Employment Service Organizations in Southwest Virginia

► Career Support Systems - Southwest VA

Contact: Joanne Ellis

Unit C

3801 Westerre Parkway

Richmond, VA 23233

Phone: (804) 261-6788

Areas served: Alleghany, Bland, Botetourt, Bristol City, Buchanan, Carroll, Dickenson, Gala City, Lee, Lexington City, Montgomery, Norton City, Pulaski, Radford City, Roanoke, Rockbridge, Russell, Salem City, Scott, Smyth, Tazewell, Washington, Wise, Whythe

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Employment Service Organizations in Southwest Virginia

► Developmental Services Inc.

Contact: Virginia Stokes

622 Powell Avenue

Big Stone Gap, VA 24219

Phone: (276) 523-0026

Areas served: Lee, Wise and Scott Counties and City of Norton

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Employment Service Organizations in Southwest Virginia

► Frontier Industries Bristol

498 Industrial Drive

Bristol, TN 37620

Phone: (473) 878-1600

Areas served: Bristol City

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Employment Service Organizations in Southwest Virginia

► Goodwill Industries of Tennessee Area

Contact: Diana Tankersley

2017 Brookside Lane

Kingsport, TN 37660

Phone: (423) 245-0600

Areas served: Bristol City, Buchanan, Dickenson, Lee, Norton City, Russell, Scott, Smyth, Tazewell, Washington, Wise

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Employment Service Organizations in Southwest Virginia

► Independence Unlimited

PO Box 365

Duffield, VA 24244

Phone: (279) 523-0026

Areas served: Lee, Scott, Wise

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Employment Service Organizations in Southwest Virginia

► Jackson River Enterprise

Contact: David Moynihan

825 West Edgemont

Covington, VA 24426

Phone: (540) 962-3441

Areas served: Alleghany, Clifton Forge, Covington City

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Employment Service Organizations in Southwest Virginia

► Lutheran Family Services of Virginia

Contact: David Pruett

2609 McVitty Road

Roanoke, VA 24018

Phone: (540) 774-7100

Areas served: Montgomery, Pulaski, Roanoke, Roanoke City, Smyth, Washington, Wythe

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Employment Service Organizations in Southwest Virginia

► Mount Rogers Community Services

Contact: Frank Dowell

770 West Ridge Road

Wytheville, VA 24382

Phone: (276) 228-8651

Areas served: Bland, Carroll, Galax City, Grayson, Smith, Wythe

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Employment Service Organizations in Southwest Virginia

► Roanoke Goodwill Center

Contact: Mary D Hylton

PO Box 6159

Roanoke, VA 24017

Phone: (540) 986-1224

Areas served: Botetourt, Roanoke, Salem City

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Employment Service Organizations in Southwest Virginia

► Rocky Mount Goodwill Center

Contact: Marilyn Fitch

PO Box 157

1045 N. Main Street

Rocky Mount, VA 24151

Phone: (540) 483-0296

Areas served: Amherst, Bedford, Campbell, Franklin, Henry, Lynchburg City, Martinsville City

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Employment Service Organizations in Southwest Virginia

► St Vincents Home, Inc

Contact: David Shaw

1009 1st Street SW

Roanoke, VA 24016

Phone: (540) 904-2957

Areas served: Roanoke

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Employment Service Organizations in Southwest Virginia

► Stand Up Inc

Contact: Dan Reichard

PO Box 10312

Lynchburg, VA 24506

Phone: (434) 455-2447

Areas served: Albemarle, Amelia, Amherst, Appomattox, Augusta, Bedford, Bedford City, Bland, Buchanan, Buckingham, Campbell, Carroll, Charlotte, Charlottesville City, Chesterfield, Craig, Cumberland, Dickenson, Floyd, Fluvanna, Franklin, Giles, Grayson, Greene, Greene, Halifax, Lee, Louisa, Lynchburg City, Martinsville City, Mecklenburg, Montgomery, Nelson, Orange, Patrick, Pittsylvania, Prince Edward, Pulaski, Roanoke, Roanoke, Russell, Scott, Tazewell, Washington, Wise, Wythe

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Centers for Independent Living: Core Services

What are CILs and How can they Support Employment Efforts?

- Advocacy
- Peer Counseling
- Independent living skills training
- Information on referrals
- Transition services for youth and people living in institutions
- Services that prevent institutionalization

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Centers for Independent Living: Other Services

- ▶ Benefits Counseling
- ▶ Ticket to Work
- ▶ Pre-Employment Services

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Centers for Independent Living: Center Locations

- ▶ **Junction Center for Independent Living**
Executive Director: Dennis Horton
1520 Third Avenue East
Big Stone Gap, VA 24219
Phone: (804) 524-4081
Email: jcil1@junctioncenter.org

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Centers for Independent Living: Center Locations

► Clinch Independent Living Services

Executive Director: Tim Prater

1139 C Plaza Drive

Grundy, VA 24614

Phone: (276) 935-6088

Email: cils@clinchindependent.org

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Centers for Independent Living: Center Locations

► Appalachian Independence Center

Executive Director: David Barrett

230 Charwood Drive

Abingdon, VA 24210

Phone: (276) 628-2979

Email: aicinfo@aicadvocates.org

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Centers for Independent Living: Center Locations

► New River Valley Disability Resource Center

Executive Director: Frank Hayes

53 West Main Street - Suite A

Christiansburg, VA 24073

Phone: (540) 266-1435

Email: info@nrvdrc.org

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Centers for Independent Living: Center Locations

► Blue Ridge Center for Independent Living

Executive Director: Karen Michalski-Karney

1502-B Williamson Road NE

Roanoke, VA 24012

Phone: (540) 342-1231

Email: kmichalski@brcil.org

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Centers for Independent Living: Center Locations

► Lynchburg Area Center for Independent Living

Executive Director: Veronica Callahan

500 Allegany Avenue - Suite 520

Lynchburg, VA 24501

Phone: (434) 528-4972

Email: lacil@lacil.org

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Community Service Boards

- Community Service Boards are responsible for helping people in their catchment areas to access the Waiver through the statewide waiting list.
 - Consumer Directed Personal Assistance Services
 - Individual Supported Employment
 - Group Supported Employment
 - Workplace Assistance
- To find out if you are eligible for services through your local Community Service Board, contact them using the contact information on the following slides.

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Community Service Boards: Region III (Southwest)

- **Blue Ridge BH:** Phone: (540) 343-3007 Crisis (540) 981-9351

Areas served:

Botetourt, Buchanan Town, Daleville, Eagle Rock, Fincastle, Oriskany, Roanoke City, Troutville, Arcadia, Catawba, Craig, New Castle, Newport, Paint Bank, Bent Mountain, Roanoke, Vinton, Salem, Vinton

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Community Service Boards: Region III (Southwest)

- **Cumberland Mt CSB:** Phone: (276) 964-6702 TDD (800) 347-4939 Crisis (800) 286- 0586

Areas served:

Big Rock, Buchanan, Grundy, Pilgrims Knot, Vansant, Castlewood, Cleveland, Dante, Honaker, Lebanon, Rosedale, Russell, Tazewell

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Community Service Boards: Region III (Southwest)

- ▶ **Highland CS:** Phone: (276) 525-1550 Toll Free (855) 426-5263 Crisis (866) 589-0269

Areas served:

Washington County, Abingdon, Clarksville, Damascus, Emory, Glade Spring, Meadowview and City of Bristol, Virginia

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Community Service Boards: Region III (Southwest)

- ▶ **New River Valley CS:** (540) 961-8300 Crisis (540) 961-8400

Areas served:

Washington County, Abingdon, Clarksville, Damascus, Emory, Glade Spring, Meadowview and City of Bristol, Virginia

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Community Service Boards: Region III (Southwest)

- **Danville-Pittsylvania CSB:** Phone: (434) 793-4931 Crisis (434) 793-4922

Areas served:

Washington County, Abingdon, Clarksville, Damascus, Emory, Glade Spring,
Meadowview and City of Bristol, Virginia

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Community Service Boards: Region III (Southwest)

- **Dickenson County BHS:** Phone: (276) 926-1680 Crisis (726) 926-1650

Areas served:

Birchleaf, Breaks, Clinchco, Clintwood, Dickenson , Haysi

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Community Service Boards: Region III (Southwest)

- **Mt. Rogers CSB:** Phone: (276) 223-3200 Crisis (800) 589-0265

Areas served:

Bastian, Bland , Rocky Gap, Carroll , Atkins, Ceres, Chilhowie, Elk Creek, Fires, Galax, Grayson, Groseclose, Hillsville, Independence, Mouth of Wilson, Smyth, Sugar Grove, Troutdale, Whitetop, Saltville, Marion, Barren Springs, Crockett, Fort Chiswell, Foster Falls, Ivanhoe, Max Meadows, Wythe, Wytheville, Rural Retreat

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Community Service Boards: Region III (Southwest)

- **Piedmont CS:** Phone: Martinsville, (276) 632-7128 Franklin County (540) 483-0582 Patrick County (276) 694-4361 Crisis (888) 819-1331

Areas served:

Martinsville, Boones Mill, Burnt Chimney, Callaway, Ferrum, Franklin , Glade Hill, Penhook, Rocky Mount, Smith Mountain Lake, Union Hall, Wirtz, Axton, Bassett, Collinsville, Fieldale, Henry, Ridgeway, Spencer, Stanleytown, Patrick

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Community Service Boards: Region III (Southwest)

- **Planning District One BHS:** Phone: Lee County (276) 346-3590, Scott County (276) 225-0976 Wise County/Norton (726) 523-8300

Areas served:

Dryden, Ewing, Jonesville, Lee, Middlesboro, Pennington Gap, Rose Hill, Stickleysville, Norton, Clinchport, Duffield, Dungannon, Gate City, Hiltons, Nickelsville, Scott, Weber City, Appalachia, Big Stone Gap, Coeburn, Pound, St. Paul, Wise

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Need More Help?

- If you have contacted any of these agencies and are not satisfied with the services they have provided or need additional help, you can contact the Disability Law Center of Virginia
 - Advocates are on-duty Mondays, Wednesdays and Fridays from 8:30 am - 4:00 pm. Call 1-800-552-3962 (toll-free) or 804-225-2042 to request assistance

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