

SUCCESS Story



Shaun has worked with VCU - RRTC since 2002. He was employed at Barnes and Noble at VCU for 9 years as a greeter. Due to company restructuring,

unfortunately the job no longer met Shaun's needs.

In 2009, with the help of his DRS counselor and Employment Specialist, Shaun obtained a seasonal position at Target as a fitting room attendant. He demonstrated excellent customer service skills and the Employment Specialist worked closely with Shaun to enhance his organizational skills. Because Shaun was so successful in the seasonal position, Target extended an offer for him to stay with the company.

After Shaun mastered the fitting room, his ambitions to learn and do more peaked. Shaun, the Target Human Resource representative, and the Employment Specialists discussed other tasks Shaun could complete. When an internal Department Lead position became available Shaun applied and interviewed along with other employees. Only seven months after working for the company, Shaun was promoted to the Department Lead of Cosmetics.

In his new role Shaun has more responsibility; which he enjoys. Shaun has received several recognitions as well as the "Great Team Hero" award.

Target has been a very supportive employer throughout the process. Shaun plans to stay with the company and further develop his skills and career.