



# BUSINESS CONNECTIONS

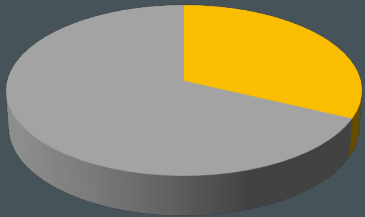
## VIRGINIA COMMONWEALTH UNIVERSITY

### PERSONS SERVED

2020-2021

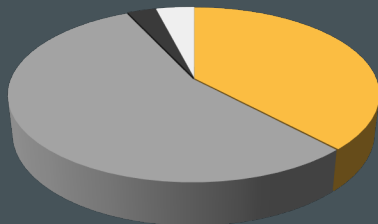
#### Gender

- Female: 32%
- Male: 68%



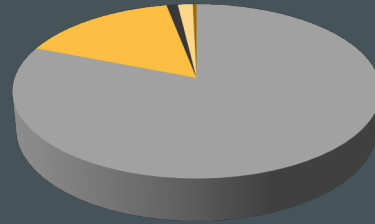
#### Ethnicity

- African American: 38%
- Asian American: 3%
- Caucasian: 55%
- Hispanic: 4%



#### Age

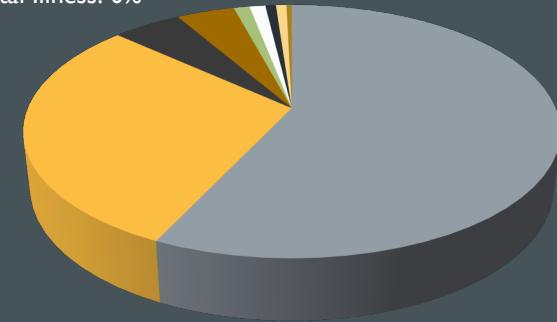
- 18-29: 81%
- 30-39: 16%
- 40-49: 1%
- 50-59: 1.5%
- 60-69: 0.5%



### Primary Disability

Many persons served have secondary disabilities and other barriers to employment.

- Autism: 57%
- Other: 5%
- Physical Impairment: 1%
- Hearing Impaired: 1%
- Mental Illness: 0%
- Intellectual Disabilities: 30%
- Cerebral Palsy: 4%
- Tramatic Brain Injury: 1%
- Visually Impaired: 1%



### STAKEHOLDER SATISFACTION

#### Persons Served

Based on Survey Responses from Persons Served 2021

- Convenient & Timely Service – 100%
- Informed Choice – 100%
- Communication – 100%
- Employment Outcomes:  
Job: 100% Hours 85% Pay: 92%
- Overall Satisfaction – 100%

In response to “What do you like most about your job?”:

- “My Co-workers”
- “Learning and doing different job tasks”
- “Nice customers and employees”
- “My duties on my job”

#### Business Partners

Based on Survey Responses from Employers of Persons Served 2021

- Communication – 100%
- Job Coach Impact on Success – 100%
- Overall Satisfaction – 100%

In response to “How has hiring and employing individuals with disabilities impacted your business?”:

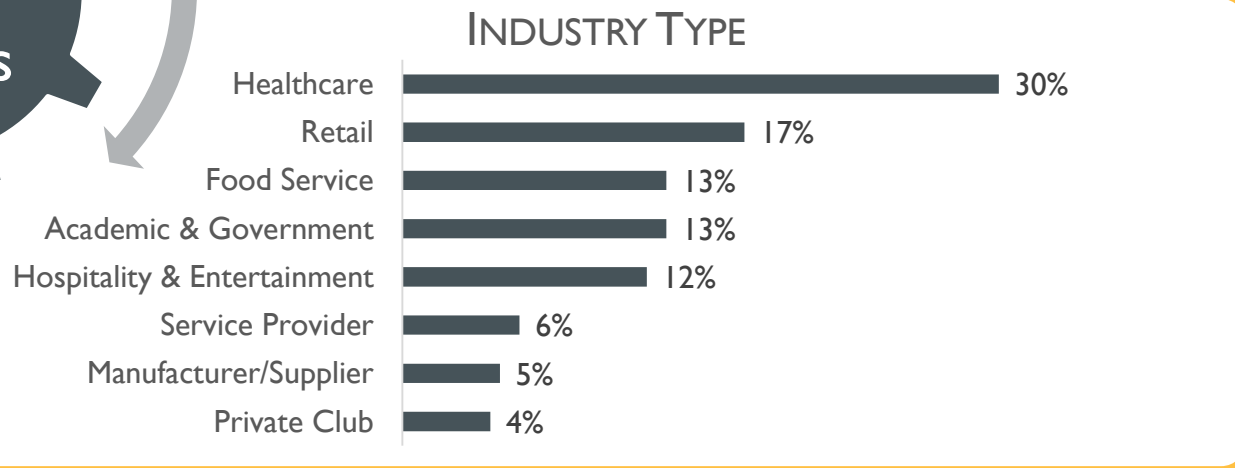
“Promotes diversity and inclusion which has a positive effect on everyone!”

# EMPLOYMENT OUTCOMES

2020-2021



- All persons served received individualized job coaching services
- Competitive Job Placements increased 7% from prior year
  - All employees were paid a competitive wage of minimum wage or higher
    - The majority of persons served worked part-time (24 hours/week average)
    - 83% of persons served held employment for a continuous year or longer



## Service Types Provided

